



Penyelenggaraan System Email di Jabatan Pengairan Negeri Kedah Bagi Tahun 2022

Report Period of 01/01/2022 - 31/12/2022

Date	Description
28/02/2022	Purged and reset password for user ID khairunnisak@didkedah.gov.my
08/03/2022	Created new account for new user by the name Mohamad Izwan Bin Mohd Omar - email ID: izwan@didkedah.gov.my
20/03/2022	Created new email for Pengarah, Ir. Haji Nasser Bin Salim - email ID: nasser@didkedah.gov.my
23/03/2022	Created new email for Projek Empangan Sabo - email ID: empangansabo@didkedah.gov.my
23/03/2022	Created new email for Nurafida Binti Yaacob - email ID: nurafida@didkedah.gov.my

BORANG E-MEL JPSK

JABATAN PENGAIRAN DAN SALIRAN NEGERI KEDAH

BORANG PENGURUSAN E-MEL

Untuk Permohonan
A) *Maklumat Permohonan

Nama/Gelaran: Nurafida binti Yaacob
Nombor KP/IC: 920120-02-5730
No Tel: 012-4825348
Jawatan: Pengerusi Bahagian
Daerah/Bahagian: Pembangunan
Gred: 341

Tarikh: 22/3/2022

B) *Sila tandakan ✓ pada ruang dibawah

☒ a. Permohonan Emel Baru
☐ b. Tutup Akaun Emel (Nyatakan Sebab):
• Emel Anda :
☐ c. Reset Password (Nyatakan Sebab):
• Emel anda :

Sila isi ruang dibawah jika memilih item (a) di atas

Email ID: empangansabo@didkedah.gov.my
Pilihan 1: empangansabo@didkedah.gov.my
Pilihan 2: sabo@didkedah.gov.my
Pilihan 3: sabo@didkedah.gov.my

*Emel aktif lain: nurafida@didkedah.gov.my
(Bagi tujuan pemberitahuan kelulusan permohonan emel anda)

Peringatan:

- Borang yang telah di lengkapkan boleh dihantar terus kepada Unit Korporat JPS Negeri Kedah atau emelkan kepada firdaus@didkedah.gov.my / zaki@didkedah.gov.my.
- Emel yang disediakan hendaklah digunakan untuk tujuan rasmi sahaja.
- Pengguna e-mail disarankan membuka e-mail rasmi ini minimum 2 kali sehari.
- Setiap pengguna dikehendaki untuk menukarkan kata laluan yang telah diberikan kepada yang lebih selamat. Elakkan penggunaan kata laluan yang mudah.
- Setiap pengguna dilarang daripada menggunakan emel @didkedah.gov.my untuk tujuan lain seperti menyedia dan menghantar maklumat berulang-ulang berupa gangguan, menyedia, memuat naik, memuat turun dan menyimpan maklumat yang mengandungi unsur-unsur lucah atau sebarang pernyataan fitnah atau hasutan yang boleh memburuk dan menjatuhkan imej Kerajaan serta menggunakan e-mel untuk tujuan komersial, politik, perjudian dsb.
- Kegagalan mematuhi kepada perkara tersebut di atas membolehkan Tuan/Puan diambil tindakan.

UNTUK KEGUNAAN PEJABAT

Disemak oleh: _____ Tarikh terima: _____

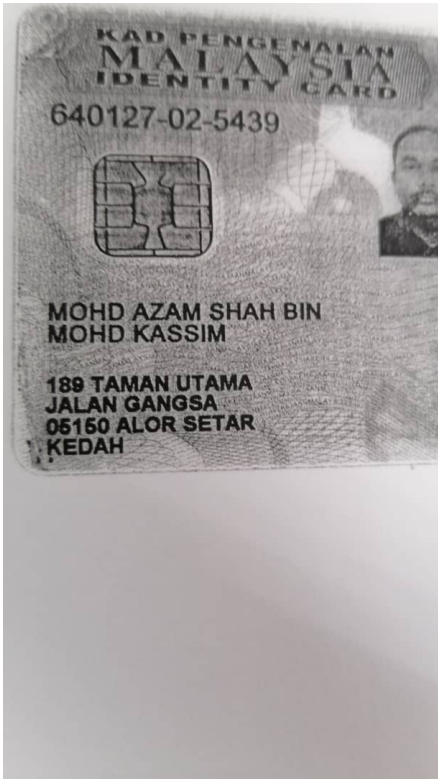
KELULUSAN JABATAN
Permohonan di atas (*) DILULUSKAN / TIDAK DILULUSKAN

Tarikh: _____
(*) Potong yang tidak berkenaan

(Tandatangan & Cop Pelulus)
Nama: _____
Jawatan: _____

13/04/2022	Created new email for Mohd Azam Shah Bin Mohd Kassim - email ID: azamshah@didkedah.gov.my
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Date	Description
	
25/04/2022	Discovered an account by ID syazwan@didkedah.gov.my being hacked and manipulated to spam. Whole domain of didkedah.gov.my been banned from Gmail, Yahoo, Microsoft and other major email providers. Attended to cleanup RBL - All except Gmail retain to deny incoming from domain didkedah.gov.my for a month.
05/05/2022	Personnel Zamri to send local email announcement about email services can only be used as is but cannot get to Gmail and any other hosted services by the same company (eg water.gov.my)
30/05/2022	Created new email for Marzita Binti Ahmad - email ID: marzita@didkedah.gov.my



Date Description

01/06/2022 Reset password for Mohd Zamri Bin Mohd Bashir with ID zamri@didkedah.gov.my

01/06/2022 Created new account for Muhammad Shukhri Bin Osman -

email ID: shukhri@didkedah.gov.my



Date Description

08/06/2022 Created new email for Muhammad Syahmi Adli Bin Muhamad Saad (Langkawi) -

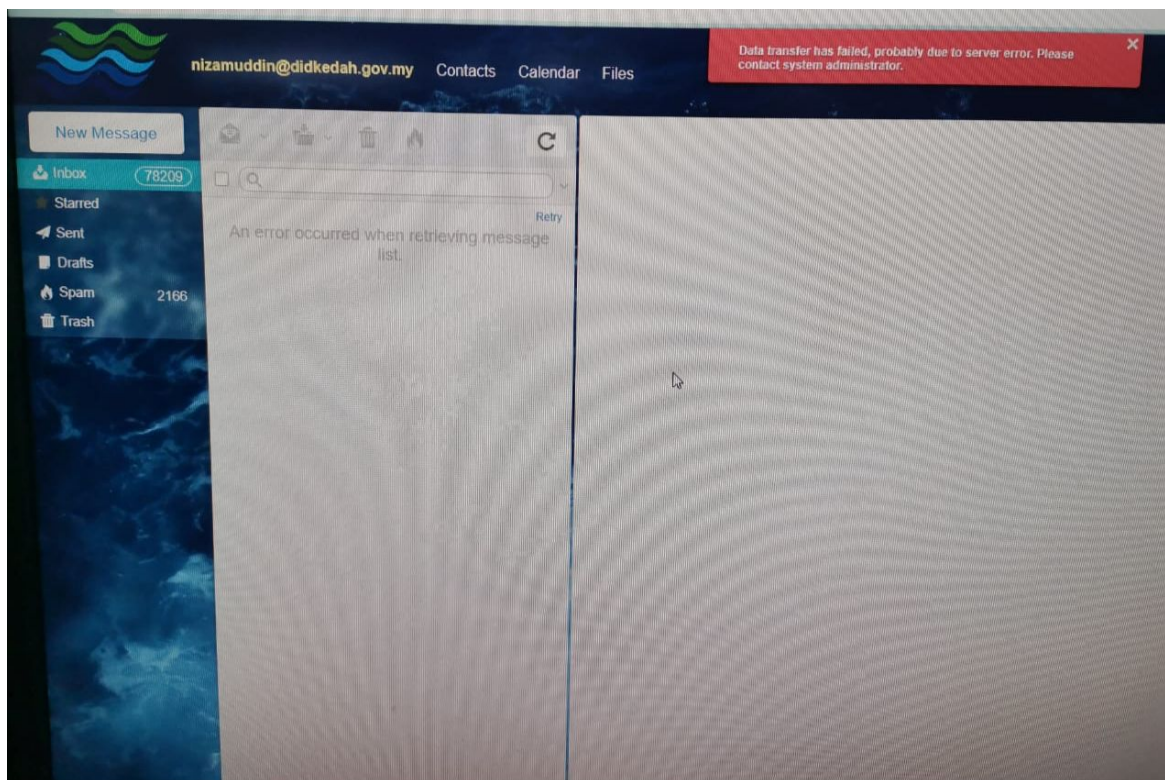
email ID: syahmi@didkedah.gov.my

17/07/2022 There is a complain of email by ID nizamuddin@didkedah.gov.my that cannot be viewed/opened. After awhile checking, is it found that the email has been spammed by thousands of messages.

Reset the account and purged all messages to be used anew.



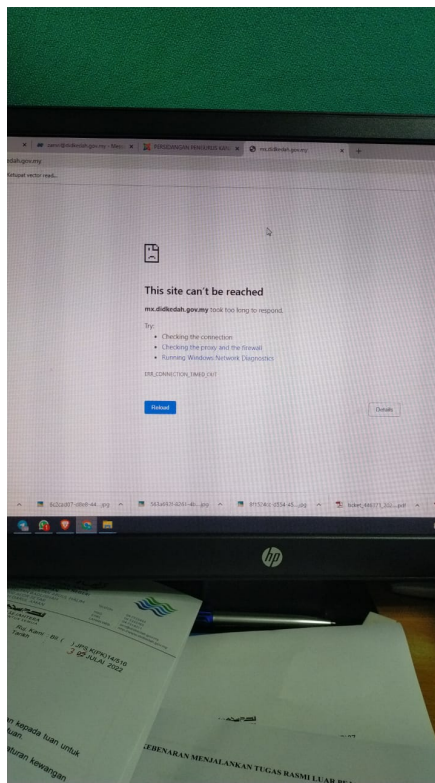
Date Description



20/07/2022	Staff from Langkawi complained about email being sent to contractors but most returned back into INBOX. After checking, apparently the content of the email being blocked by most email providers (free like gmail/yahoo). Advised to change the content and send again.
21/07/2022	Created new email for the following - username: nizzati@didkedah.gov.my realname: Nurul Izzati Binti Rozali username: m.akmal@didkedah.gov.my realname: Mohd Akmal Bin Shuib username: khairulamir@didkedah.gov.my realname: Khairul Amir Bin Ahmad
07/08/2022	A complained being lodged by staff in Kulim that email cannot be reached. After troubleshooting, it is found the problem is intermittent.



Date **Description**

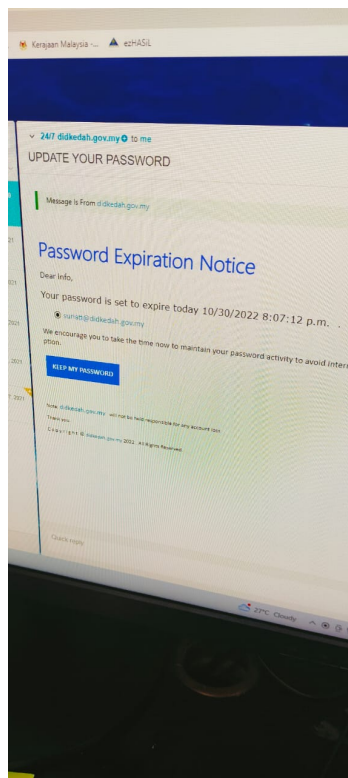


08/08/2022 Apparently after intensive troubleshooting, it is found the switch at Level 13 is faulty. When Zamri asked to reboot the switch by hand, the connections runs smooth for a while, then back into intermittent.





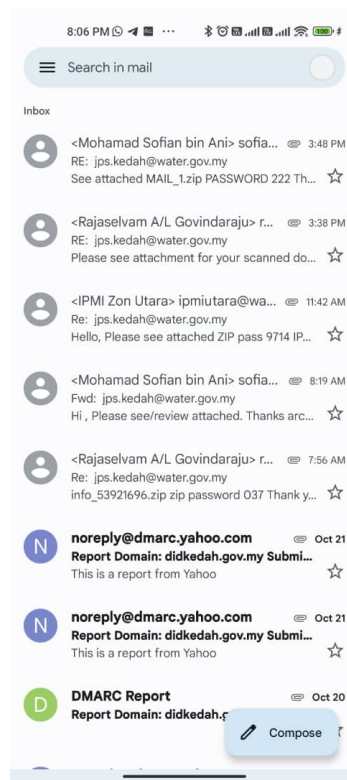
Date	Description
09/08/2022	Advised to change the switch and the current UTP CAT6 to fiber from Level 13 to Level 7.
31/10/2022	Advised to warn all users about incoming spam that states about password expiry. Users are to click on the icon "spam" to add to cumulative spam pattern.



03/11/2022	Advised to warn all users about incoming spam from the domain water.gov.my with virus-like attachment.
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Date	Description
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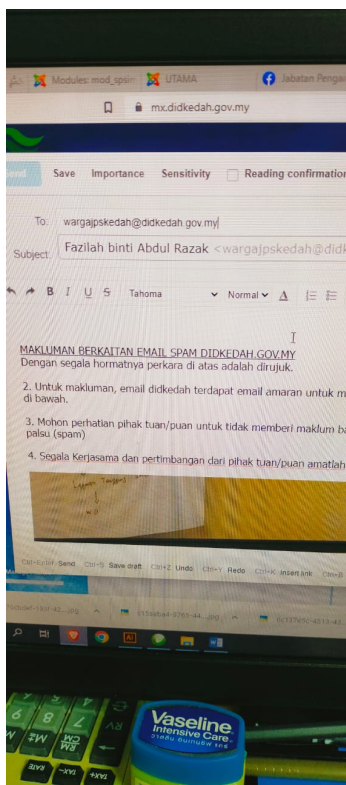


06/11/2022	Zamri found anomaly of database mismatch - "wargajpskedah@didkedah.gov.my" with "Fazilah binti Abdul Razak"
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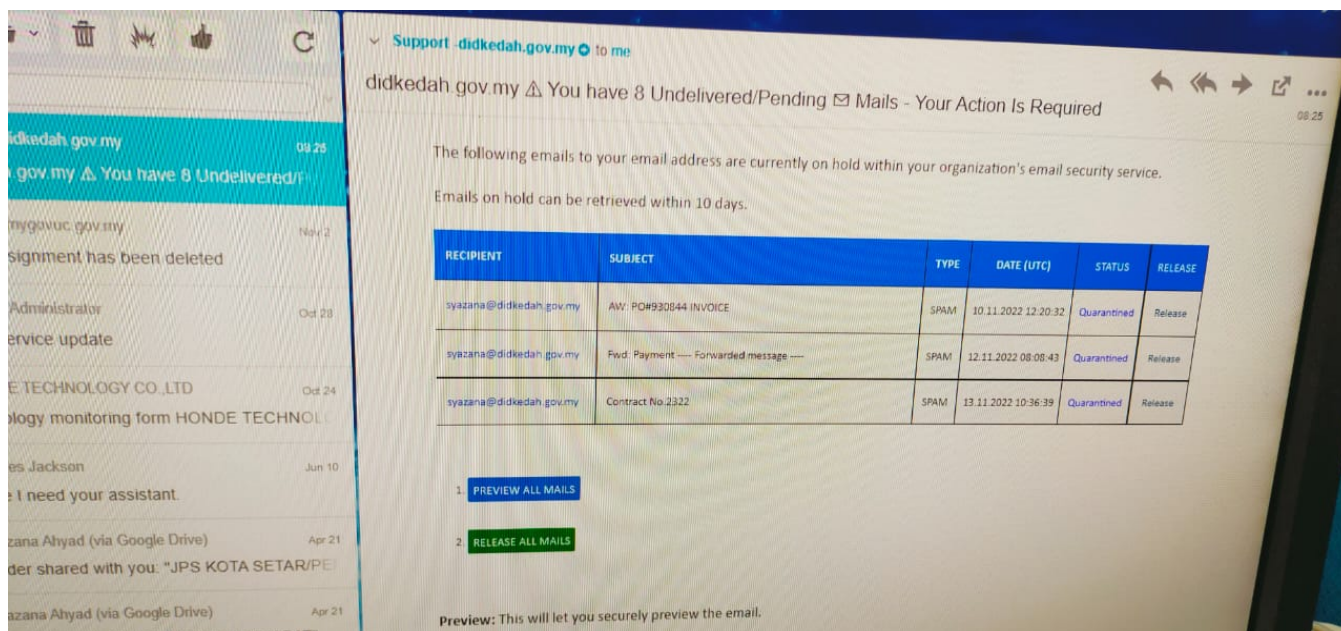
Attended the low level db edit and all fixed.



Date Description



14/11/2022 Another type of spam being detected. Immediately advised to click on spam button once found.



17/11/2022 Reset password for user ID atrahjamilah@didkedah.gov.my