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JPS Kedah Network Enclosure Box Repair Maintenance
Report Period of 20/04/2025 - 20/05/2025

Date	Description
20/04/2025	It was discovered that certain Internet services is down. Personnel Aliff went up to the top floor discovering the equipment box enclosure is open - the lock has been ripped off.

20/04/2025	There is a sign that the key has been forced into.

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20/04/2025	The ventilation fan, network switch and fiber SFP is no longer working and have signs of built-up rusts.

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20/04/2025	At this point it is established that all online services are down and inaccessible -

http://irbm.didkedah.gov.my - Integrated River Basin Management System

https://eaduan.didkedah.gov.my - Integrated EAduan System

https://spb.didkedah.gov.my - Sistem Pemantauan Perbelanjaan

https://mx.didkedah.gov.my - Internal Email System

https://175.136.228.217:5001/#/signin - DataBK Online Network Attached Storage

20/04/2025	Further observation 1 - Ethernet ports are full of rusts.

Soul Katana Enterprise
5014B Tingkat Satu Rumah Kedai Taman PKNK,
Jalan Tun Razak,
05250 Alor Setar,
Kedah, Malaysia.

T: +60 4736 4736
E: info@aloqstaq.com
W: www.aloqstaq.com
I: aloqstaqcom

Registered in Malaysia
Company Reg No: AS0379631-U

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20/04/2025	Further observation 2 - Fiber SFP Module refuse to come off because of the built-up rusts.

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Date	Description
14/05/2025	Received verbal request about Timbalan Pengarah needing to access DataBK System from remote urgently from personnel Aliff.
15/05/2025	Requested Mr Saifullah from JKR to arrange for the top-floor access in the afternoon.
15/05/2025	Proceed to execute repair and restore endeavor: - Stripping all faulty equipments off the enclosure - Installation and Placements of equipments into enclosure - UTP Cable Tracing (Health Check) - UTP Cable Re-Crimping / Management - Cable/Port Labelling (UTP/Fiber) - Electrical Cabling Health Check - Network/Controller Configuration - Testing and Handover Network fully restored at 1930.